## SiteSolutions Commercial





Address Line 1, Address Line 2, Address Line 3, Town, County, Postcode

Report prepared for: Law Firm LLP Report Reference: Sample

PASSED

Client Reference: Sample Date: 1st May 2021



## Contaminated Land

Recommendations | SEE PAGE 1 CLICK HERE Consultant Commentary | SEE PAGE 3 CLICK HERE

On-site	LOW TO MODERATE
Off-site	LOW TO MODERATE
Environmental sensitivity	MODERATE TO HIGH



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## **Operational Compliance**

**NOT IDENTIFIED** SEE PAGE 1 Operations at the Site are unlikely to require a permit or present a risk.

CLICK HERE

## **Natural and Mining Related Hazards**

IDENTIFIED SEE PAGE 4

We have identified potential ground stability issues.

CLICK HERE



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## Contaminated Land

## PASSED



## 💭 Liability Assessment

Within the scope of this assessment no Liabilities have been identified. No further action is required.

What is the overall risk of contaminants from on Site activities?	LOW TO MODERATE
What is the risk of contaminants from off-site activities impacting the Site?	LOW TO MODERATE
What is the environmental sensitivity (pathways and receptors) rating?	MODERATE TO HIGH



## Argyll's Recommendations

**No Action Required** 

## Operational Compliance



## Argyll's Comment

The Site does not appear to be engaged in activities that require permitting.



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Report Prepared on:	Address Line 1, Address Line 2, Address Line 3, Town, County, Postcode
Current Use:	Assumed mixed commercial/residential
Proposed Use:	Assumed mixed commercial/residential
Transaction Type:	Assumed purchase
Site Area (m²):	2992.88
National Grid Reference:	321900 389110



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## **Contaminated Land** Consultant Commentary

#### On-s<u>ite Sources</u>

A review of historical maps show the Site was in commercial use from at least 1876. Additional buildings were identified by 1899. Various alterations were noted over time, and c.1970, the entire Site was redeveloped for commercial use, with an electrical sub station in the south. An additional commercial property was developed in the north by 1989. No other significant changes were identified from subsequent maps. Recent street level phtogoraphy indicates flats above the commercial properties.

#### Off-s<u>ite Sources</u>

A review of historical maps dating from 1876 show the following potentially contaminative uses within 100m of the Site: railways 70m south east, an electricity works 90m south east (later a corporation yard and then labelled as a depot), a blacksmith's 70m north, a warehouse 45m north west, and two garages: 75m north west and 60m south west.

We have identified an active contemporary trade directory 20m north east for an MOT Testing Centre. We have also identified an obsolete fuel station record 60m south.

### Pathways and Receptors

The general area appears to be in mixed use, with residential properties located on-site above the commercial units.

The superficial hydrogeology underlying the Site is classified as a Secondary Aquifer - A. The bedrock hydrogeology is classified as a Secondary Aquifer - B.

The Site does not lie within a groundwater Source Protection Zone (SPZ). There are no non-potable abstractions licences within 100m, and there are no potable abstraction licences within 500m. There are no surface water features within 100m.

The following designated eco-receptors have been identified within 500m of the Site: a Special Protection Area, a Special Area of Conservation, a Site of Special Scientific Interest and a Ramsar Site - all located 483m north-west.

## Additional Sources of Information

No additional sources of information have been used.

#### LOW TO MODERATE

## **MODERATE TO HIGH**

LOW TO MODERATE

## Natural and Mining Related Hazards



**Natural and Mining Related Hazards:** This section contains information on natural and mining related hazards which may affect the Site. These include subsidence, radon and mining. Hazards that may need further investigation are detailed here. This report is neither a guarantee of the physical condition of the subject Site nor a substitute for any physical investigation or inspection.

### Ground Stability Considerations

Risk	Argyll's Summary	Suggested Action	
Former Mining	Our search indicates that the Site is not within a Coalfield Consultation Area.	As such, no action is required.	
Coal Mining Subsidence Damage Claims	Our search indicates that the Site is not within an area where Coal Mining Subsidence Damage Claims have been recorded.	As such, no action is required.	
Insurance Claims from Subsidence	There is a moderate to high ratio of valid subsidence claims in the postcode compared to the rest of Great Britain. The risk rank of this postcode falls between 25% and 50% of all postcodes that have a recorded history of valid subsidence claims.	As such, the Site may be at risk of subsidence. Subsidence can be caused by the underlying geology, but also locally by various factors, including tree roots and damaged pipes. Whether or not a Site is affected by subsidence can depend on a number of factors – including property age and type of construction. We recommend that you consult a local RICS accredited surveyor to arrange the most suitable survey for the Site, to assess whether or not it is affected by ground stability issues. If it has been built recently, contact Buildin Control at the Local Authority in order to check whether it was constructed to a standard that will minimise the risk of structural damage. Alternatively, the Site may benefit from building warranty throug companies such as the NHBC.	

#### Radon

No Risk Identified.

# **Contaminated Land** Data Section



**Contaminated Land Data:** This section details the data used as part of our Contaminated Land Risk analysis. Each key dataset is mapped with the detail outlined beneath. We only show section headers beyond the tabular summary where we have found data to report. The relevant data has been reviewed by the report writer, supplemented by a review of historical mapping.

Tabular Summary	This section gives an overview of the data found at the Site and in the surrounding area. We present the data in three buffer zones, extending to a maximum of 500m. The search distances vary based on the scale of the activity and regulatory guidance. We display the number of records found in each database under the relevant heading. Where we have not searched a database, we will display the abbreviation N/A instead.
Authorised Industrial Processes	This section shows current and licensed activities relevant to contaminated land and environmental controls from a range of regulatory bodies. The search distances vary based on the scale of the activity.
Incidents and Enforcements	This section shows pollution incidents, licence enforcements and prosecutions. It also includes Contaminated Land Register Entries and Notices.
Landfill and Waste sites	This section presents detailed information on waste and landfill sites for the Site and surrounding area.
Current Land Use	This section shows contemporary trade directories and fuel stations. This information is indicative of operations at the Site and surrounding area, and may also relate to inactive or former land uses.
Historical Land Use	This section presents selected information on historical land use for the Site and surrounding area. The data shows historical land use information collected from 1:10,000 scale mapping, and for tanks and energy facilities 1:2,500 scale mapping. This includes polygon and point based land uses digitised by Landmark.
Groundwater Vulnerability	This section presents information relating to the aquifer designations beneath the Site. The aquifer designation of the Superficial and Bedrock geology are both mapped, followed by the detail. These aquifer designations are followed by information on the local geology. This information is considered in our Pathways and Receptors section.
Environmental Sensitivity	This section presents designated eco-receptors and sensitive area designations at the Site and in the surrounding area. This information is considered in our Pathways and Receptors section.
Natural and Mining Related Hazards	This section contains information on natural and mining related hazards, which may affect the Site. These include subsidence, radon and mining.

Authorised Industrial Processes			
Authorisations	On-site	1-100m	101-250m
_ocal Authority Pollution Prevention and Controls	0	0	N/A
ocal Authority Integrated Pollution Prevention And Control	0	0	N/A
ntegrated Pollution Controls	0	0	N/A
Environmental Permitting Regulations - Industry	0	0	N/A
Radioactive Substances Register*	0	0	N/A
Discharges	On-site	1-100m	101-250m
Consented Discharges to Controlled Waters**	0	0	N/A
Referrals of Red List Discharges to Sewers (Corporate Entities)**	0	0	N/A
lazardous Sites	On-site	1-100m	101-250m
Control of Major Accident Hazards Sites (COMAH)	0	0	0
xplosive Sites	0	0	0
Notification of Installations Handling Hazardous Substances (NIHHS)	0	0	0
Planning Hazardous Substance Consents	0	0	0
ncidents and Enforcements			
Contraventions	On-site	1-100m	101-250m
Contaminated Land Register Entries and Notices	0	0	0
ocal Authority Pollution Prevention and Control Enforcements	0	0	N/A
inforcement and Prohibition Notices	0	0	N/A
Planning Hazardous Substance Enforcements	0	0	N/A
Invironmental Pollution Incidents	0	0	N/A
Prosecutions (Post 2000)	0	0	N/A
_andfill and Waste Sites			
andfill and Waste	On-site	1-100m	101-250m
3GS Recorded Landfill Sites	0	0	0
ntegrated Pollution Control Registered Waste Sites	0	0	0
Permitted Waste Sites - Authorised Landfill Site Boundaries	0	0	0
nvironmental Permitting Regulations - Waste Sites	0	0	0
ocal Authority Recorded Landfill Sites	0	0	0
egistered Landfill Sites	0	0	0
egistered Waste Transfer Sites	0	0	N/A
Registered Waste Treatment or Disposal Sites	0	0	N/A
listoric Landfill	0	0	0

## Contaminated Land: Tabular Summary

Current Potentially Contaminative Uses	On-site	1-100m	101-250m
Contemporary Trade Directory Entries**	0	1	N/A
Fuel Station Entries	0	1	N/A
Historical Land Use			
Historical Potentially Contaminative Uses	On-site	1-100m	101-250m
Historical Tanks And Energy Facilities	1	0	N/A
Potentially Contaminative Industrial Uses (Past Land Use)	0	4	N/A
Potentially Infilled Land	On-site	1-100m	101-250m
Former Marshes	0	0	N/A
Potentially Infilled Land (Non-Water)	0	0	N/A
Potentially Infilled Land (Water)	0	1	N/A
Groundwater Vulnerability			l
Hydrogeology	On-site	1-250m	251-500m
Superficial Aquifer Designations	Yes	N/A	N/A
Bedrock Aquifer Designations	Yes	N/A	N/A
Geology			
Geology	On-site	1-250m	251-500m
PCS 1:50 000 Padrack Coology	Voc	NI /A	NL/A

BGS 1:50,000 Bedrock Geology	Yes	N/A	N/A
BGS 1:50,000 Superficial Deposits	Yes	N/A	N/A
BGS 1:50,000 Geological Mapping Coverage	Yes	N/A	N/A

## Contaminated Land: Tabular Summary

Environmental Sensitivity			
Environmental Sensitivity	On-site	1-250m	251-500m
Areas of Outstanding Natural Beauty	0	0	0
Environmentally Sensitive Areas	0	0	0
Forest Parks	0	0	0
Local Nature Reserves	0	0	0
Marine Conservation Zones	0	0	0
National Nature Reserves	0	0	0
National Parks	0	0	0
Ramsar Sites	0	0	1
Sites of Special Scientific Interest	0	0	1
Special Areas of Conservation	0	0	2
Special Protection Areas	0	0	1
Water Abstractions	0	0	0
Source Protection Zones	0	0	0

## Natural and Mining Related Hazards

Natarat and Mining Netated Hazaras			
Former Mining	On-site	1-100m	101-250m
Coalfield Consultation Areas	0	N/A	N/A
Potentially Contaminative Land Uses (1950-1980) from large scale historical mapping	0	N/A	N/A
Potentially Contaminative Land Uses (1855-1909) from large scale historical mapping*	0	0	N/A
Potentially Contaminative Land Uses (1893-1915) from large scale historical mapping	0	N/A	N/A
Potentially Contaminative Land Uses (1906-1937) from large scale historical mapping	0	N/A	N/A
Potentially Contaminative Land Uses (1924-1949) from large scale historical mapping	0	N/A	N/A
Potentially Contaminative Industrial Uses (Past Land Use)	0	N/A	N/A
Man-Made Mining Cavities	0	0	0
BGS Recorded Mineral Sites	0	0	N/A
Mining Instability	0	N/A	N/A
Non Coal Mining Areas of Great Britain*	0	0	N/A
Potential Mining Areas	0	N/A	N/A
Salt and Brine	On-site	1-100m	101-250m
Brine Compensation Area	0	N/A	N/A
Brine Pumping Related Features	0	N/A	N/A
Brine Subsidence Solution Area	0	N/A	N/A

0

N/A

Salt Mining Related Features

N/A

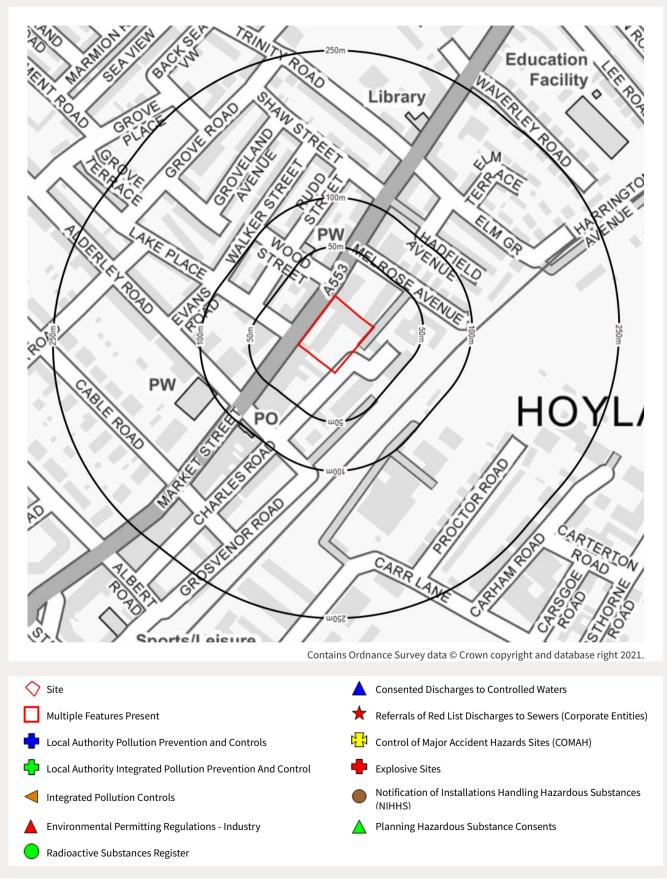
## Contaminated Land: Tabular Summary

Landfill Sites and Infilled Land	On-site	1-100m	101-250m
Former Marshes	0	N/A	N/A
Potentially Infilled Land (Non-Water)	0	N/A	N/A
Potentially Infilled Land (Water)	0	N/A	N/A
Potentially Contaminative Industrial Uses (Past Land Use)	0	N/A	N/A
BGS Recorded Landfill Sites	0	N/A	N/A
Permitted Waste Sites - Authorised Landfill Site Boundaries	0	N/A	N/A
Registered Landfill Sites	0	N/A	N/A
Local Authority Recorded Landfill Sites	0	N/A	N/A
Historic Landfill	0	N/A	N/A
Natural Ground Instability	On-site	1-100m	101-250m
Natural Cavities	0	0	0
Potential for Landslide Ground Stability Hazards*	0	0	N/A
Potential for Ground Dissolution Stability Hazards*	0	0	N/A
Potential for Compressible Ground Stability Hazards*	0	0	N/A
Potential for Shrinking or Swelling Clay Ground Stability Hazards*	0	0	N/A
Potential for Running Sand Ground Stability Hazards*	0	0	N/A
Potential for Collapsible Ground Stability Hazards*	0	0	N/A
Coal Mining Subsidence Damage Claims	On-site	1-100m	101-250m
Coal Mining Subsidence Damage Claims*	0	0	N/A
Insurance Claims from Subsidence	On-site	1-100m	101-250m
Postcode Unit Insurance Claims Rating - Subsidence	1	N/A	N/A
Radon	On-site	1-100m	101-250m
Radon Potential	0	N/A	N/A

\*\*dataset searched to 25m

\*dataset searched to 50m







#### Authorisations

#### **Local Authority Pollution Prevention and Controls**

No features identified.

#### Local Authority Integrated Pollution Prevention And Control

No features identified.

#### **Integrated Pollution Controls**

No features identified.

#### **Environmental Permitting Regulations - Industry**

No features identified.

#### **Radioactive Substances Register**



### Discharges

#### **Consented Discharges to Controlled Waters**

No features identified.

#### **Referrals of Red List Discharges to Sewers (Corporate Entities)**



### Hazardous Sites

#### **Control of Major Accident Hazards Sites (COMAH)**

No features identified.

#### **Explosive Sites**

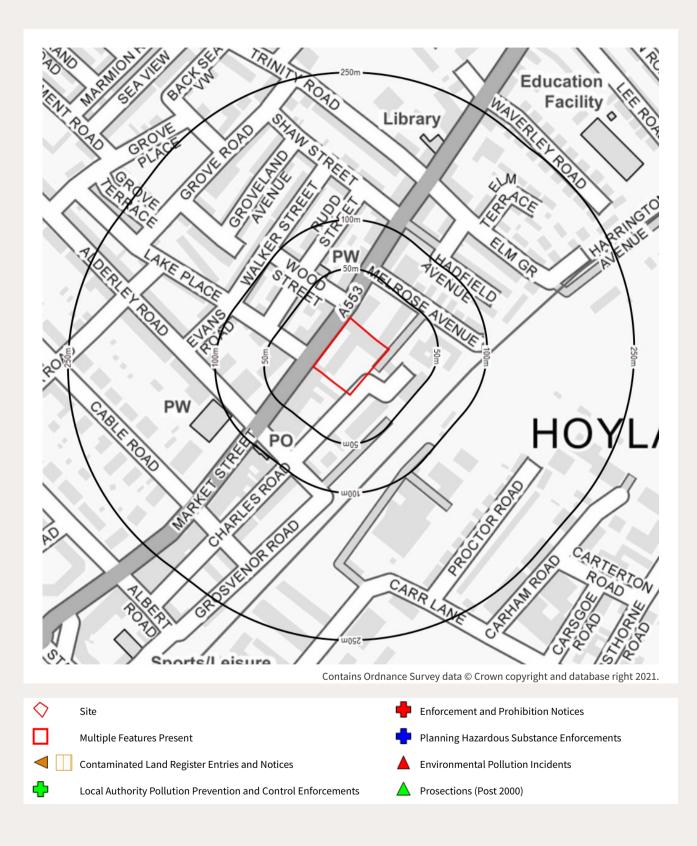
No features identified.

#### Notification of Installations Handling Hazardous Substances (NIHHS)

No features identified.

#### **Planning Hazardous Substance Consents**







#### Contraventions

#### **Contaminated Land Register Entries and Notices**

No features identified.

#### Local Authority Pollution Prevention and Control Enforcements

No features identified.

#### **Enforcement and Prohibition Notices**

No features identified.

#### **Planning Hazardous Substance Enforcements**

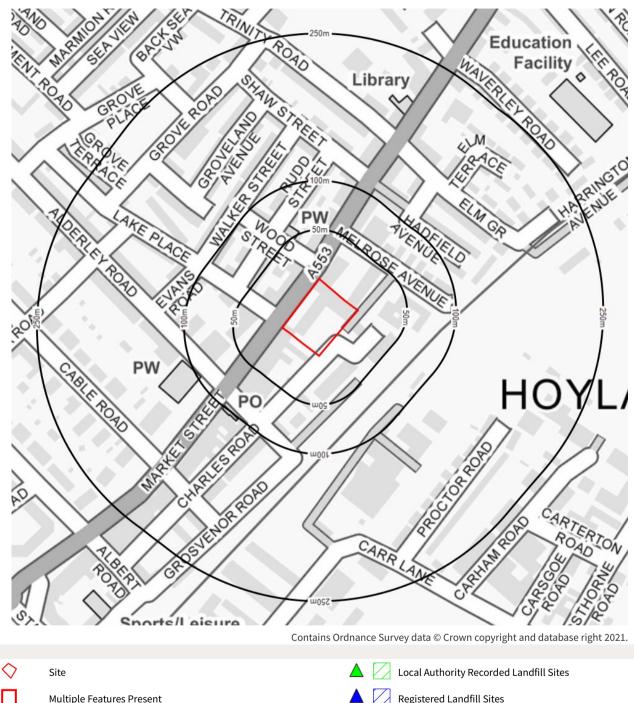
No features identified.

#### **Environmental Pollution Incidents**

No features identified.

#### **Prosecutions (Post 2000)**









### Landfill and Waste

#### **BGS Recorded Landfill Sites**

No features identified.

#### **Integrated Pollution Control Registered Waste Sites**

No features identified.

#### Permitted Waste Sites - Authorised Landfill Site Boundaries

No features identified.

#### **Environmental Permitting Regulations - Waste Sites**

No features identified.

#### Local Authority Recorded Landfill Sites

No features identified.

#### **Registered Landfill Sites**

No features identified.

#### **Registered Waste Transfer Sites**

No features identified.

#### **Registered Waste Treatment or Disposal Sites**

No features identified.

#### **Historic Landfill**





Site
Multiple Features Present

Contemporary Trade Directory Entries

🛨 Fuel Station Entries



## Current Potentially Contaminative Uses

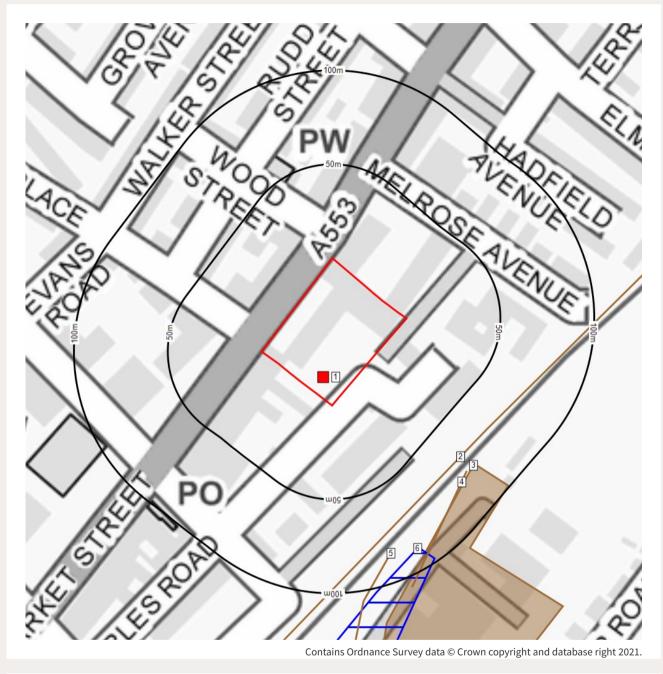
#### **Contemporary Trade Directory Entries**

Map ID	Details	Distance	Direction	Contact
7	Name: Curzon Motor Company Classification: Mot Testing Centres Location: Grosvenor Road, Wirral, CH47 3BS Status: Active	20m	NE	1

#### **Fuel Station Entries**

Map ID	Details	Distance	Direction	Contact
8	Name: Brookes Motor Engineers Status: Obsolete	60m	S	2
	Premises Type: Not Applicable			
	Location: Alderley Road South, Hoylake, Wirral, Merseyside, CH47 3BT			









## Historical Potentially Contaminative Uses

#### **Historical Tanks And Energy Facilities**

Map ID	Details	Distance	Direction	Contact
1	Type: Electrical Sub Station Facilities Date of Mapping: 1970	0m	S	3

#### Potentially Contaminative Industrial Uses (Past Land Use)

Map ID	Details	Distance	Direction	Contact
2	Class: Railways Map Published Date: 1881-1989	69m	SE	3
3	Class: Factory or works - use not specified Map Published Date: 1938-1954	78m	SE	3
4	Class: Railways Map Published Date: 1913	78m	SE	3
5	Class: Railways Map Published Date: 1938-1954	85m	S	3



## Potentially Infilled Land

#### **Former Marshes**

No features identified.

#### Potentially Infilled Land (Non-Water)

No features identified.

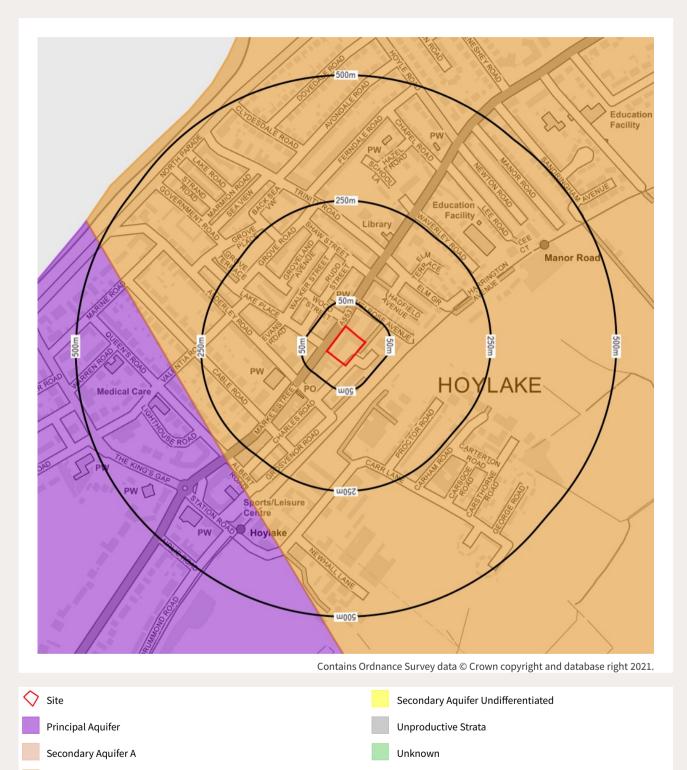
#### Potentially Infilled Land (Water)

Map ID	Details	Distance	Direction	Contact
6	<b>Details:</b> Unknown Filled Ground (Pond, marsh, river, stream, dock etc) <b>Map Published Date:</b> 1881	89m	S	3



## Bedrock

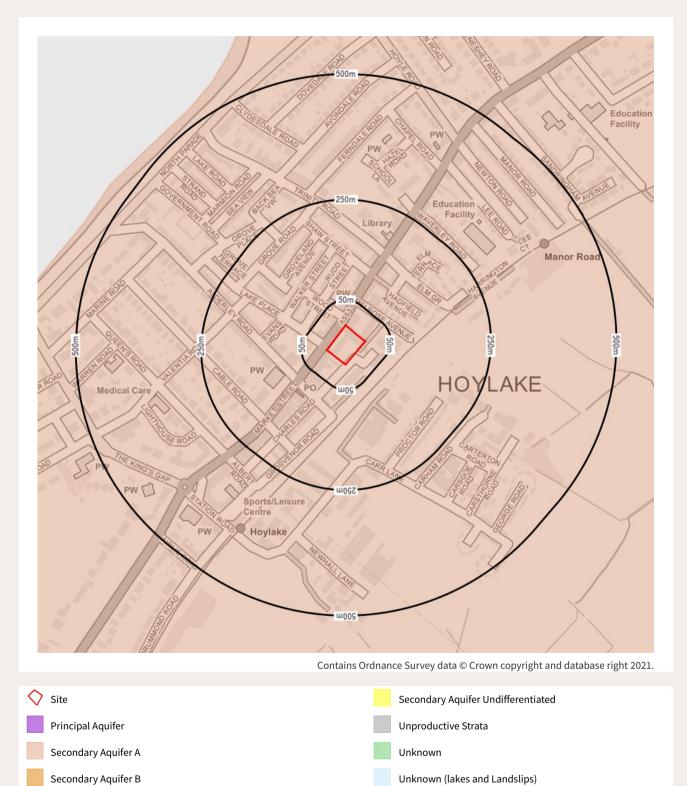
9



Secondary Aquifer B



## Superficial





## Hydrogeology

#### **Bedrock Aquifer Designations**

Details	Distance	Direction	Contact
Aquifer Designation: Secondary Aquifer - B	0m	Ν	4
Superficial Aquifer Designations			
Details	Distance	Direction	Contact
Aquifer Designation: Secondary Aquifer - A	0m	Ν	4



## Geology

#### BGS 1:50,000 Bedrock Geology

Details	Distance	Direction	Contact
Lex Code: TPSF	0m	Ν	5
Rock Name: Tarporley Siltstone Formation			
Rock Type: Siltstone, Mudstone and Sandstone			
Min Age: Not Supplied			
Max Age: Olenekian			

#### BGS 1:50,000 Superficial Deposits

Details	Distance	Direction	Contact
Lex Code: BSA Rock Name: Blown Sand Rock Type: Sand Min Age: Not Supplied Max Age: Quaternary	0m	Ν	5

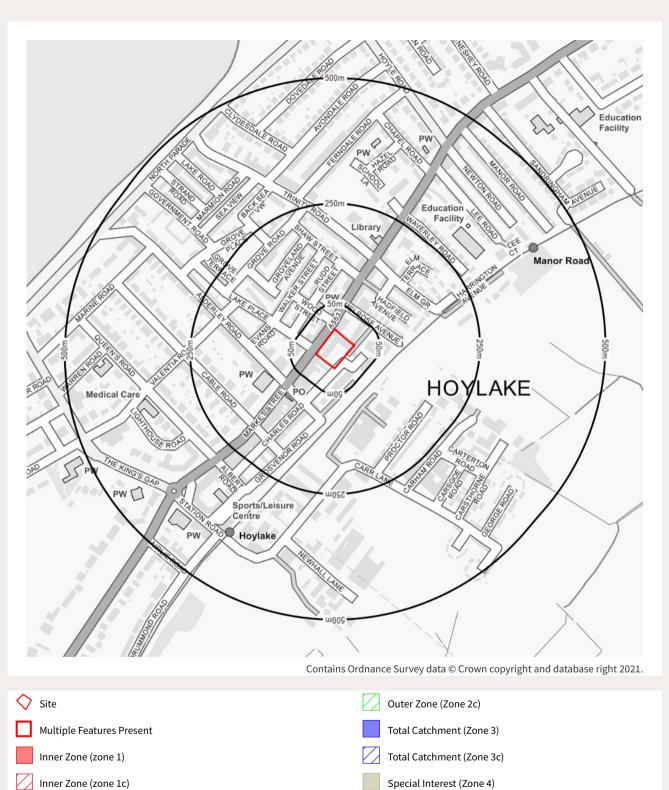
#### BGS 1:50,000 Geological Mapping Coverage

Details	Distance	Direction	Contact
Map Sheet No: 096 Map Name: Liverpool Bedrock Geology: Available Superficial Geology: Available	0m	Ν	5
Map Sheet No: 096 Map Name: Liverpool Bedrock Geology: Available Superficial Geology: Available	0m	Ν	5









Water Abstractions

Inner Zone (zone 1c)

Outer Zone (Zone 2)



## Environmental Sensitivity

#### **Areas of Outstanding Natural Beauty**

No features identified.

#### **Environmentally Sensitive Areas**

No features identified.

#### **Forest Parks**

No features identified.

#### **Local Nature Reserves**

No features identified.

#### **Marine Conservation Zones**

No features identified.

#### **National Nature Reserves**

No features identified.

#### **National Parks**

No features identified.

#### **Ramsar Sites**

Map ID	Details	Distance	Direction	Contact
9	Name: Mersey Narrows & North Wirral Foreshore	483m	NW	6
	Reference: UK11042			
	Designation Date:			
	Total Area: 20786290.49m <sup>2</sup>			

#### Sites of Special Scientific Interest

Map ID	Details	Distance	Direction	Contact
10	Name: North Wirral Foreshore Reference: 1003676 Total Area: 19622928.15m <sup>2</sup>	483m	NW	6

#### **Special Areas of Conservation**

Map ID	Details	Distance	Direction	Contact
11	Name: Dee Estuary Reference: UK0030131 Status: Designated Designation Date: Total Area: 82824714.93m <sup>2</sup>	483m	NW	6
12	Name: Dee Estuary / Aber Dyfrdwy (England) Reference: UK0030131 Status: Designated Designation Date: 10th December 2009 Total Area: 82828437.07m <sup>2</sup>	483m	NW	7



#### **Special Protection Areas**

Map ID	Details	Distance	Direction	Contact
13	Name: Mersey Narrows & North Wirral Foreshore	483m	NW	6
	Reference: UK9020287 Designation Date:			
	<b>Total Area:</b> 20786290.91m <sup>2</sup>			

#### **Water Abstractions**

No features identified.

#### **Source Protection Zones**



### Former Mining

#### **Coalfield Consultation Areas**

No features identified.

**Potentially Contaminative Land Uses (1950-1980) from large scale historical mapping** No features identified.

**Potentially Contaminative Land Uses (1855-1909) from large scale historical mapping** No features identified.

**Potentially Contaminative Land Uses (1893-1915) from large scale historical mapping** No features identified.

Potentially Contaminative Land Uses (1906-1937) from large scale historical mapping

No features identified.

Potentially Contaminative Land Uses (1924-1949) from large scale historical mapping

No features identified.

Potentially Contaminative Industrial Uses (Past Land Use)

No features identified.

#### Man-Made Mining Cavities

No features identified.

#### **BGS Recorded Mineral Sites**

No features identified.

#### **Mining Instability**

No features identified.

#### Non Coal Mining Areas of Great Britain

No features identified.

#### **Potential Mining Areas**

No features identified.

#### Salt and Brine

#### **Brine Compensation Area**

No features identified.

#### Brine Pumping Related Features

#### **Brine Subsidence Solution Area**

No features identified.

#### **Salt Mining Related Features**

No features identified.

#### Landfill Sites and Infilled Land

#### **Former Marshes**

No features identified.

#### **Potentially Infilled Land (Non-Water)**

No features identified.

#### Potentially Infilled Land (Water)

No features identified.

#### Potentially Contaminative Industrial Uses (Past Land Use)

No features identified.

#### **BGS Recorded Landfill Sites**

No features identified.

#### Permitted Waste Sites - Authorised Landfill Site Boundaries

No features identified.

#### Registered Landfill Sites

No features identified.

#### **Local Authority Recorded Landfill Sites**

No features identified.

#### **Historic Landfill**

No features identified.

## Natural Ground Instability

#### **Natural Cavities**

No features identified.

#### **Potential for Landslide Ground Stability Hazards**

No features identified.

#### **Potential for Ground Dissolution Stability Hazards**

#### Potential for Compressible Ground Stability Hazards

No features identified.

#### Potential for Shrinking or Swelling Clay Ground Stability Hazards

No features identified.

#### Potential for Running Sand Ground Stability Hazards

No features identified.

#### Potential for Collapsible Ground Stability Hazards

No features identified.

### Coal Mining Subsidence Claims

#### **Coal Mining Subsidence Damage Claims**

No features identified.

#### Insurance Claims

#### Postcode Unit Insurance Claims Rating - Subsidence

Details	Distance	Direction	Contact
Subsidence Risk: Moderate to High	0m	NW	3

#### Radon

#### **Radon Potential**

# **SiteSolutions** About this report



### Site Solutions Commercial Limitations

**Site Solutions** Commercial reports help you and your clients make informed property decisions. Our reports are 'desktop' assessments, written and quality checked by our team of expert consultants. We carry out the work in our Brighton office using data, maps and our expertise. We do not carry out a physical inspection of the property nor do we contact any regulator. This means that we cannot guarantee that we will have identified all issues of concern.

In the Data Section of the report we list the data sources that we have used. Most of these data sets come from third party sources such as the Environment Agency. We cannot guarantee the accuracy of this data and are not responsible for any inaccuracies in third party data.

All **Site Solutions** reports are covered by our terms and conditions, a copy of which is available on our website, www.argyllenvironmental.com. If you need any further information please contact us on 0330 036 6115.

### Contaminated Land Risk Analysis Methodology

For this section of the report we assess the condition of the land. We see whether the land could be 'Contaminated Land' under the relevant legislation. This section of the report meets the requirements for an independent site report. This is the recommendation of the Law Society Practice Note on Contaminated Land.

The main legislation is Part 2A of the Environmental Protection Act 1990. We also assess whether similar requirements could arise under the Water Resources Act 1991. The Contaminated Land legislation asks whether a 'plausible contaminant-pathway-receptor relationship' exists. If we identify a relationship, then our consultants will assess the potential significance. We define Liabilities as the potential for remedial works under Part 2A of the Environmental Protection Act 1990 and/or the Water Resources Act 1991.

If the Site is to have a change of use, then we also consider relevant requirements under the Planning Regime. It may be that the level of contamination will only become an issue if the Site is to be redeveloped. An example of this is when former industrial land is redeveloped for housing. If the Site is to be redeveloped then it could also include remedial works required under the planning regime. These remedial works may be the responsibility of the Site owner or occupier.

We will issue one of the following Liability statements, in line with Defra's recommended four stage test.

Assessment	Liability Statement	Defra Category
PASSED	Within the scope of this assessment no Liabilities have been identified. No further action is required.	3 or 4
PASSED – PRUDENT ACTION	Within the scope of this assessment no Liabilities have been identified. However, your attention is drawn to the prudent action suggested below.	3 or 4
FURTHER ACTION	We have identified potential soil and/or groundwater liabilities. To quantify these we recommend you undertake the action outlined below.	Potentially 1 or 2



Please see below the contact details of the suppliers referred to within this report. For all queries please contact:

#### Argyll Environmental Ltd

1<sup>st</sup> Floor 98-99 Queens Road Brighton BN1 3XF If you require assistance please contact our customer services team on:

## 0330 036 6115

Or by email at: orders@argyllenviro.com

Contact	Name	Address	Contact Details
	Public Health England	Centre for Radiation Chemical and Environmental Hazards Chilton Didcot Oxon OX11 0RQ	<ul> <li>T: 01235 822622</li> <li>F: 01235 833891</li> <li>E: radon@phe.gov.uk</li> <li>W: www.ukradon.org</li> </ul>
1	Thomson Directories	Thomson House 296 Farnborough Road Farnborough Hampshire GU14 7NU	<b>T:</b> 01252 390025 <b>W:</b> www.thomsonlocal.com
2	Catalist Ltd, Experian	Richmond House 22 Richmond Hill Clifton Bristol Avon BS8 1BA	T: 0117 923 7113 E: Mark@catalist-uk.com
3	Landmark Information Group Limited	Imperium Imperial Way Reading Berkshire RG2 0TD	<ul><li>T: 0844 844 9966</li><li>E: helpdesk@landmark.co.uk</li><li>W: www.landmark.co.uk</li></ul>
4	Environment Agency, Head Office	Rio House Waterside Drive Aztec West, Almondsbury Bristol Avon BS32 4UD	<b>T:</b> 01454 624400



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Contact	Name	Address	Contact Details
5	British Geological Survey, Enquiry Service	British Geological Survey Environmental Science Centre Keyworth Nottingham Nottinghamshire NG12 5GG	<ul> <li>T: 0115 936 3143</li> <li>E: enquiries@bgs.ac.uk</li> <li>W: www.bgs.ac.uk</li> </ul>
6	Natural England	County Hall Spetchley Road Worcester WR5 2NP	<ul><li>T: 0300 060 3900</li><li>E: enquiries@naturalengland.org.uk</li><li>W: www.naturalengland.org.uk</li></ul>
7	Natural Resources Wales	Ty Cambria 29 Newport Road Cardiff CF24 0TP	<ul><li>T: 0300 065 3000</li><li>E: enquiries@naturalresourceswales.gov.uk</li></ul>

Please note that if you choose to contact any of the above organisations, they may have a charging policy in place for enquiries.

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Email: orders@argyllenviro.com

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#### **TPOs Contact Details:**

The Property Ombudsman scheme Milford House 43-55 Milford Street Salisbury Wiltshire SP1 2BP

Tel: 01722 333306 Fax: 01722 332296 Website: <u>www.tpos.co.uk</u> Email: <u>admin@tpos.co.uk</u>





#### Argyll Environmental Complaints Procedure

If you want to make a complaint to Argyll Environmental, we will:

- Acknowledge it within 5 working days of receipt
- Normally deal with it fully and provide a final response, in writing, within 20 working days of receipt
- Keep you informed by letter, telephone or e-mail, as you prefer, if we need more time
- Provide a final response, in writing, at the latest within 40 working days of receipt
- Liaise, at your request, with anyone acting formally on your behalf

#### Complaints should be sent to:

Legal Director Argyll Environmental Ltd 1<sup>st</sup> Floor 98 - 99 Queens Road Brighton BN1 3XF

Tel: 03300 366 115 Email: <u>orders@argyllenviro.com</u>

If you are not satisfied with our final response, or if we exceed the response timescales, you may refer the complaint to The Property Ombudsman scheme (TPOs): Tel: 01722 333306,

Email: <u>admin@tpos.co.uk</u>

We will co-operate fully with the Ombudsman during an investigation and comply with his final decision.